



Bypassing

[How to find out why am I being bypassed](#)

If you log into your account and click on my shortlists you should be able to see the reasons why you have been bypassed.

[What are the reason for being bypassed and what can I do?](#)

Rent arrears

Bypassing is not done by Worcester City Council. When households bid they are put into a shortlist, this short list is sent off to registered providers who own the properties. They look through the shortlist and they decide whether or not to bypass a household. As such it is best to enquire with the registered provider who bypassed you and why they bypassed you.

Providers are able to bypass someone if they owe housing related debt.

Worcester City Council does not hold details of rent accounts.

Due to Data Protection we can not ask providers about rent arrears on your behalf.

You should contact a provider and ask if you owe any money and if so how much.

We would recommend you make contact with the provider to whom you owe debt to and establish a payment plan to demonstrate you are willing to address them.

Providers are more willing to consider those with rent arrears if they are paying off, though they are able to bypass you until the debt is completely cleared.

Many households leave with debt due to failing to end their tenancy properly. If you have been a previous tenant you may have housing debt without realizing it.

If you disagree that you owe rent you would need to challenge the provider.

Each provider has their own way to challenge and you will need to contact them to ask how to challenge them.

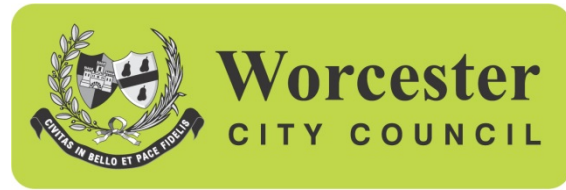
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Bypassing is not done by Worcester City Council. When households bid they are put into a shortlist and this short list is sent off to registered providers who own the properties. They look through the shortlist and they decide whether or not to skip a household. As such it is best to enquire with the registered provider who skipped you for why they skipped you.

The providers have put notes on your system that you have been skipped for poor behaviour.

You would need to contact the provider for further information on this behaviour.

If you are working with support services we would recommend that, if you have had a period of time of good behaviour, you ask them to write you references to help demonstrate your behaviour. We can then attach these onto our system.



This would help when discussing with landlords if you should still be being skipped.

Not meeting advert criteria

Bypassing is not done by Worcester City Council. When households bid they are put into a shortlist and this short list is sent off to registered providers who own the properties. They look through the shortlist and they decide whether or not to bypass a household. As such it is best to enquire with the registered provider who skipped you for why they bypassed you.

Some adverts will have requirements listed in them. If you do not meet the advert criteria you will be bypassed. Please make sure to carefully read the adverts and only place bids if you meet the advert criteria.

This can include not being the right age, or the property being for a certain number of children.

Many new build properties are built smaller, as such if your household is of a larger size, you should be focusing your bids on older properties.

Being approved for a certain number of bedrooms (i.e. 3 bed) does not mean you can apply for all 3 beds. Providers have their own guidance on overcrowding and may have further restrictions such as certain 3 beds only allowing 2 children.

Under offer for a property

If you have come on top of the shortlist for a property and are being considered for it, you will be automatically bypassed for other offers.

This is because you can only have one offer of accommodation at a time.

Please ensure you bid on properties you will accept.

Your banding is not reduced because you fail to bid on all properties.

It is only reduced if you do not bid for extended periods of time.

Your banding can be reduced for bidding on properties you later refuse.

If you bid for several properties, and come top of the shortlist, you will be bypassed for the others. Even if you would prefer to be considered for one of the other properties.

It will depend on which shortlist the provider looks at first.

We would encourage people not to refuse a property because they were high in the shortlist for another property. Refusing properties can lead to losing out on both. It can also lead to your banding being reduced if it was a suitable offer.